

INTERLAKEN SNOW REMOVAL PROCESS AND POLICY

Snowstorms come in different fashions and styles so these rules are our basic parameters but our Crew is adaptable to every situation.

- An impending storm calls for members of the your Maintenance Committee to be on the phone with Billy, our Crew Chief, who is directly responsible for coordinating our employee work hours and any special needs.
- **On a weekend**, we do not call the Crew into work if the snow is **3 inches** or less. It will be taken care of Monday morning starting at 7:30 am.
- **At any time**, the crew is ready to come in at any hour to start the process of snow removal.
- Our dump truck with plow is charged with cleaning our streets.
 - The first area cleaned is the Parking Lot adjacent to the Pool. If you need to get out quickly in a storm, we would recommend parking your car in the lot.
 - The first street to be plowed is Vallera St. and out to Union Ave.
 - The plow then cleans Sicada, followed by Sarazen, Inlander and Sultana.
- We have two smaller plows (Ventrex and Bobcat) which are kept in the heated maintenance garage. These machines work in concert with the truck plow and remove the snow from each driveway.
- Simultaneously, we clean the walkways from your home to the garage.
- For the most part, we know those residents who live here in the winter and have special needs and or work requirements.
- Please let us know by ORANGE CARD of your special needs
- Homes that are vacant during the winter and walkways not connected to garages are usually completed on the second day.
- We use “Magic Salt” on all areas known to ice and steep driveways. It is ordinary rock salt, treated with a liquid, agricultural by-product of the distilling process blended with magnesium chloride. It is safer to use on concrete, is less corrosive, may not harm curbside grassed areas or plants, and continues to melt ice to below -35F° if used as directed. We are pleased to provide you with a canister for your use but it must be stored in a warm area.

How can you help?

- Park your car(s) in your garage or the parking lot. Parking on the street will only slow the process. If your car is parked in the driveway, we will NOT plow the driveway.
- If you are *ambitious*, remove the snow in front of your garage door by 2-3 feet. This allows the plows to finish their driveway work faster as they do not have to get out and shovel.
- Our goal is to treat everyone fairly and equitably. If you are not satisfied, contact the Committee via the Orange Card program. We will do our very best to make sure each and every neighbor has their needs satisfied. There are 125 homes and someone will be first and someone will be last.